

# Psychiatry SOUTH

## 2016 Established Patient Update

Last Name: \_\_\_\_\_ Middle: \_\_\_\_\_ First: \_\_\_\_\_

Patient DOB: \_\_\_\_/\_\_\_\_/\_\_\_\_ SSN: \_\_\_\_-\_\_\_\_-\_\_\_\_ Employer: \_\_\_\_\_

Pharmacy Name: \_\_\_\_\_ Pharmacy Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_

Address: \_\_\_\_\_ Home Telephone: (\_\_\_\_) \_\_\_\_-\_\_\_\_

\_\_\_\_\_ Cell Number: (\_\_\_\_) \_\_\_\_-\_\_\_\_

\_\_\_\_\_ Email Address: \_\_\_\_\_@\_\_\_\_\_

### Identifying Information:

Preferred Language: \_\_\_\_\_ **Ethnic Group (Circle):** Hispanic or Latino // Not Hispanic or Latino // Unk or Decline

Race (Circle): Caucasian or White // African American or Black // Asian // American Indian or Alaskan Native  
Native Hawaiian or Other Specific Island // Other Race

### Have there been any changes to your insurance? Y or N

If yes, please complete the below information, if no, just sign at the bottom of the page.

**\*Please note that failure to provide accurate insurance information may result in delayed claims filing and possible ultimate self responsibility for payment. \***

### Insurance Information (Primary):

Are you using any type of EAP (Employee Assistance Program) options? Y or N If yes, what company: \_\_\_\_\_

Insurer Name: \_\_\_\_\_

Subscriber ID: \_\_\_\_\_

Group Number: \_\_\_\_\_

Authorization Number: \_\_\_\_\_

Subscriber Name (If different from self): \_\_\_\_\_

Subscriber Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Subscriber Social Security Number: \_\_\_\_-\_\_\_\_-\_\_\_\_

Subscriber's Employer: \_\_\_\_\_

### Secondary Insurance:

Insurer Name: \_\_\_\_\_

Subscriber ID: \_\_\_\_\_

Group Number: \_\_\_\_\_

Authorization Number: \_\_\_\_\_

Subscriber Name (If different from self): \_\_\_\_\_

Subscriber Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Subscriber Social Security Number: \_\_\_\_-\_\_\_\_-\_\_\_\_

Subscriber's Employer: \_\_\_\_\_

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Printed Patient Name: \_\_\_\_\_ Signature Of Patient: \_\_\_\_\_

Printed Name of Responsible Party (if not patient): \_\_\_\_\_ Signature of Resp Party: \_\_\_\_\_

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## General Practice Policies

### Appointment Policy

An appointment is considered a mutual commitment between you and your clinician, and is subject to personal accountability and responsibility in keeping and managing the appointment. A 24 (twenty-four) hour notice is required to reschedule or cancel your appointment and to avoid automatic billing for payment of your session. Appointments for which you arrive late will still end at the appointed time. We do not overbook or double book, so the session is your responsibility for managing. As a courtesy, you may receive a reminder phone call, email and/or text for your appointment; however, responsibility for keeping your appointment is ultimately yours. All patients must arrive on time for their scheduled appointment. Failure to do so will result in a fee and rescheduling (*if applicable*) of the appointment. **Initials** \_\_\_\_\_

### Payment for Services

Psychiatry South will directly bill your insurance company following your service. Your co-payment and any deductibles and balances, which may apply, will be collected when you check-in. If we are not billing an insurance company for your service, the full payment is due at the time of service. Psychiatry South accepts cash, debit and all forms of credit cards. Balances and payment arrangements are the patient's responsibility and should be treated as a personal commitment and subject to personal accountability. **Initials** \_\_\_\_\_

### Confidentiality

The clinic operates in a "multi-disciplinary" way, meaning that the clinicians function as a team. Therefore, it is important to understand that the information in the chart is accessible to other clinicians in the office in order to provide you with quality and consistent care. However, no information about you or your care will be released to anyone outside the office without your consent or a court order. The only exceptions include suicide or homicide issues or child/elder abuse or neglect. You will complete a Release of Information that you can list person(s) to whom we may have communications with about you, your care and/or financial matters concerning your account here at PSI. Children (under the age of 17) have the right to confidential exchanges with clinicians. However, if there are issues that pose grave or immediate danger, these issues may be discussed with parents or legal guardians. Due to the charting nature of PSI and the clinical focus of our work with families (not legal), custody issues will not be addressed. Additionally, no court ordered evaluations will be performed. **Initials** \_\_\_\_\_

### Treatment Issues

Our office staff will take messages during regular business hours. Please allow 48-72 (business) hours for a response as clinicians have varied schedules and are not in the office each day. Please do not wait until a crisis to contact our office. We are able to address routine concerns much more effectively than crisis concerns. If your concern involves a safety issue, please notify the front desk so that your clinician can be paged. If you have an after-hours concern, you may leave a message on our voicemail. If your need is emergent due to safety issues after-hours please call 911 or go to the nearest Emergency Department. **Initials** \_\_\_\_\_

### Laboratory Policy

It may be medically necessary for your physician to request lab or radiologic tests in order to provide the best treatment possible. It is your responsibility, as our patient, to obtain the requested examinations. Our office will assist you as much as possible, but testing may require you to visit another facility or lab. If you do not obtain these tests within a reasonable time, your physician reserves the right to refuse to refill or prescribe further medications until tests are completed. Urine drug screens are performed on patients when necessary. All new patients and patients who are prescribed controlled medication will have an initial urine drug screen and will be subject to monthly UDS after. Any charges that may result from the UDS will be the responsibility of the patient if not covered by the insurance company. **Initials** \_\_\_\_\_

### Dismissal

If you are "dismissed" from the practice it means you can no longer schedule appointments, get medication refills or consider us to be your physician/therapist. You have to find a physician/therapist in another practice. Common Reasons for Dismissal: Failure to keep appointments, frequent no-shows; Noncompliance, which means you have failed to follow physician instructions about an important health issue; Abusive (verbal or physical) to staff; Failure to pay your bill. We will send a letter to your last known address, notifying you that you are being dismissed. If you have a medical emergency within 30 days of the date on this letter, we will assist you with care options. We will forward a copy of your medical record to your new physician when a release is received. **Initials** \_\_\_\_\_

### Consent

I have read and understand these policies in their entirety and agree to abide by these terms. I am also aware that if I have questions about this document, I am encouraged to bring them to PSI's attention.

**Please indicate your agreement to the terms of this policy by signing below:**

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

Printed Patient Name: \_\_\_\_\_ Signature Of Patient: \_\_\_\_\_

Printed Name of Responsible Party (if not patient): \_\_\_\_\_ Signature of Responsible Party: \_\_\_\_\_

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## Controlled Substance(s) Contract

Controlled substance medications (*i.e. benzodiazepines, opioids, amphetamines*) are very useful, but have a high potential for misuse and are, therefore, closely controlled by local, state, and federal government(s). As a patient of Psychiatry South, you agree and understand the following (***initial each section***):

\_\_\_\_ 1) I am responsible for the controlled substance medications prescribed to me. If my prescription is misplaced, stolen or if "I run out early," I understand this medication will not be replaced regardless of the circumstances.

\_\_\_\_ 2) Refills of controlled substance medications:

**A:** Will be made only during regular office hours Monday through Friday, in person, once a month, and during a scheduled office visit. Refills will not be made at night, weekends or on holidays.

**B:** Will not be made if "I lost my prescriptions," "ran out early," or "misplaced my medication." I am solely responsible for taking the medication as prescribed and for keeping track of the remaining.

\_\_\_\_ 3) I agree to comply with urine drug testing and pill counts at every appointment, thereby, documenting the proper use of any medications. If alcohol abuse is suspected, blood alcohol levels may be ordered.

\_\_\_\_ 4) I understand that if I violate any of the above conditions, my prescriptions for controlled medications may be terminated. If the violation involves obtaining these medications from another individual, or the concomitant use of non-prescription illicit (illegal) drugs, I may also be reported to other physicians, pharmacies, medical facilities, and the appropriate authorities.

\_\_\_\_ 5) I further understand that if I violate this controlled substance contract due to non-compliance of medical directions, such as, failure in taking medications as prescribed, utilizing other illicit drugs, or abuse of controlled medications, I may be subject to dismissal from Psychiatry South.

\_\_\_\_ 6) I agree to keep my scheduled appointments, adhere to the payment policy outlined by the office and conduct myself in a courteous manner while in the office.

\_\_\_\_ 7) I agree to not sell, share, or give any of medication to another person. I understand that such mishandling of my medication is a serious violation of this agreement and would result in my treatment being terminated without any recourse for appeal.

\_\_\_\_ 8) I agree not to obtain medication from any doctors, pharmacies or other sources without telling my treating physician.

\_\_\_\_ 9) I agree to take my medication as my doctor has instructed and not to alter the way I take my medication without first consulting my doctor.

\_\_\_\_ 10) I agree to abstain from problematic alcohol usage, opioids, marijuana, cocaine and other addictive substances.

\_\_\_\_ 11) I agree to fill all of my controlled medications at an in-state (Alabama) pharmacy. I will list my pharmacy of choice below and understand that I must utilize this pharmacy. If at any time, I choose to change my pharmacy, I will notify Psychiatry South and complete this information again:

- **Pharmacy Name:** \_\_\_\_\_ **Pharmacy Phone No.:** (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

\_\_\_\_ 12) I understand that Psychiatry South utilizes the State of Alabama Prescription Drug Monitoring Database and will monitor my prescription history via this source.

*I have been fully informed of the above treatment agreement points and have a full understanding of my duties as a patient of Psychiatry South in regards to the controlled substances my physician is prescribing.*

**Patient Signature:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_

**Physician Signature:** \_\_\_\_\_ **Date:** \_\_\_\_/\_\_\_\_/\_\_\_\_